

Technical Information Document Services

Windows Protected Print & Toshiba Products

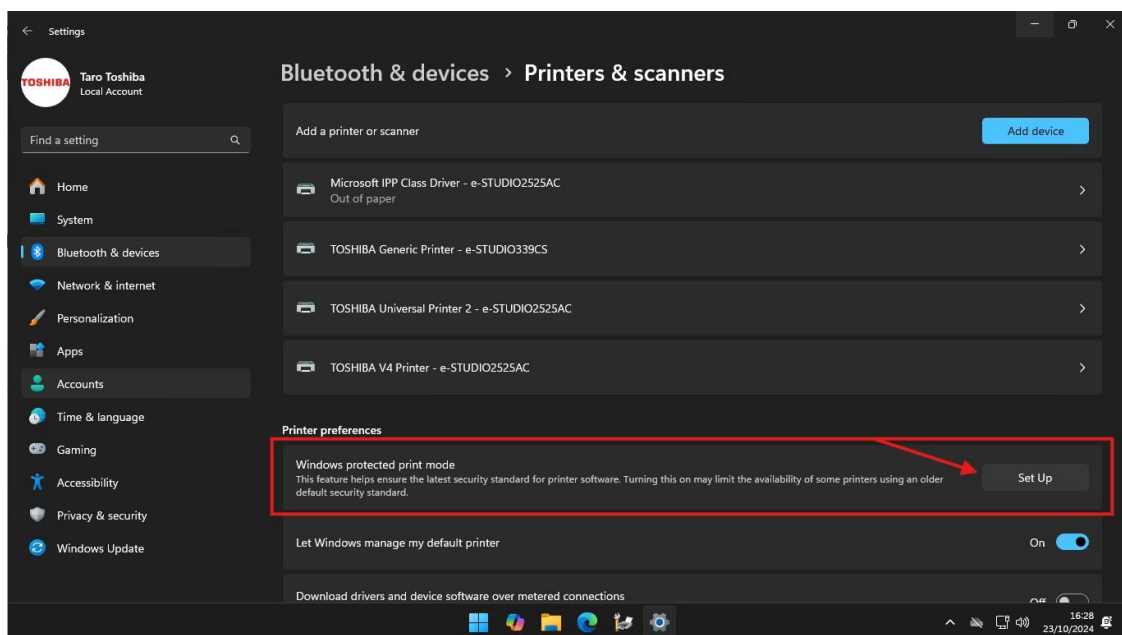
We would like to provide detailed technical information about Windows Protected Print, since this feature may impact future installations on client side. Windows Protected Print Mode (WPP) is a security-enhanced printing platform introduced by Microsoft to modernize and secure the Windows print system. Here are some key points about it:

- WPP eliminates the need for third-party print drivers, which may have historically been a security risk. It uses a **driverless** printing model.
- WPP is designed to work with Mopria certified printers, which are widely available in the product portfolio of Toshiba. To see if a system is compatible with Windows protected print mode, see this Link: [Mopria Certified Products](#)
- WPP has been introduced with **Windows 11 Ver.24H2** and is disabled by default. You can enable it through the settings app under the printers & scanners section.

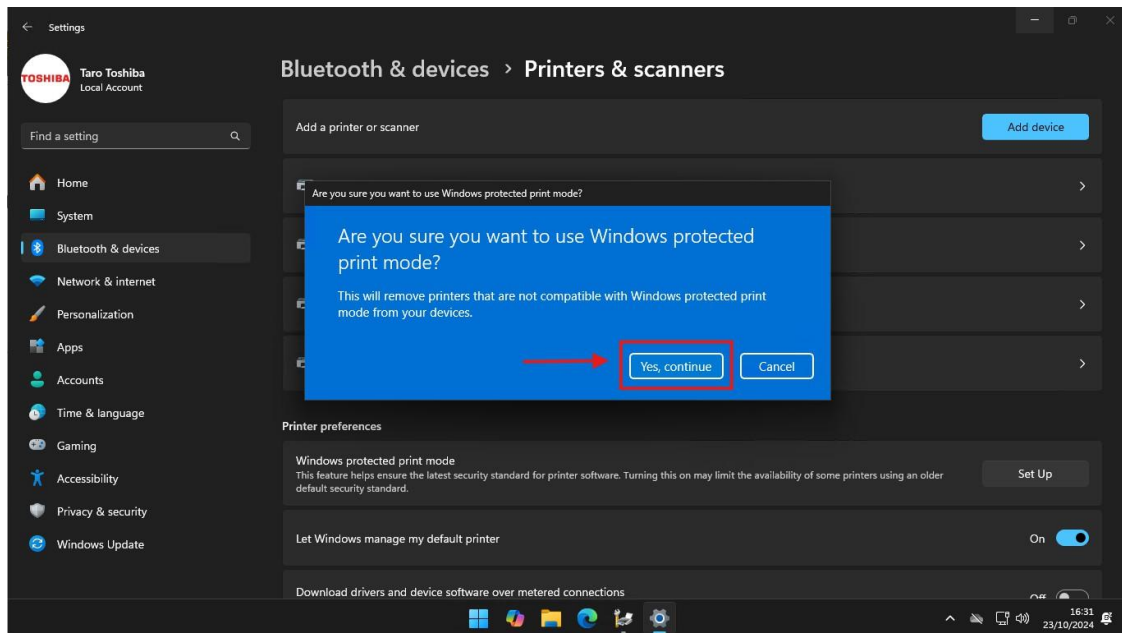
In the subsequent pages, we will provide a more detailed explanation of how this mode can be configured.

Activation: Windows Protected Print Mode

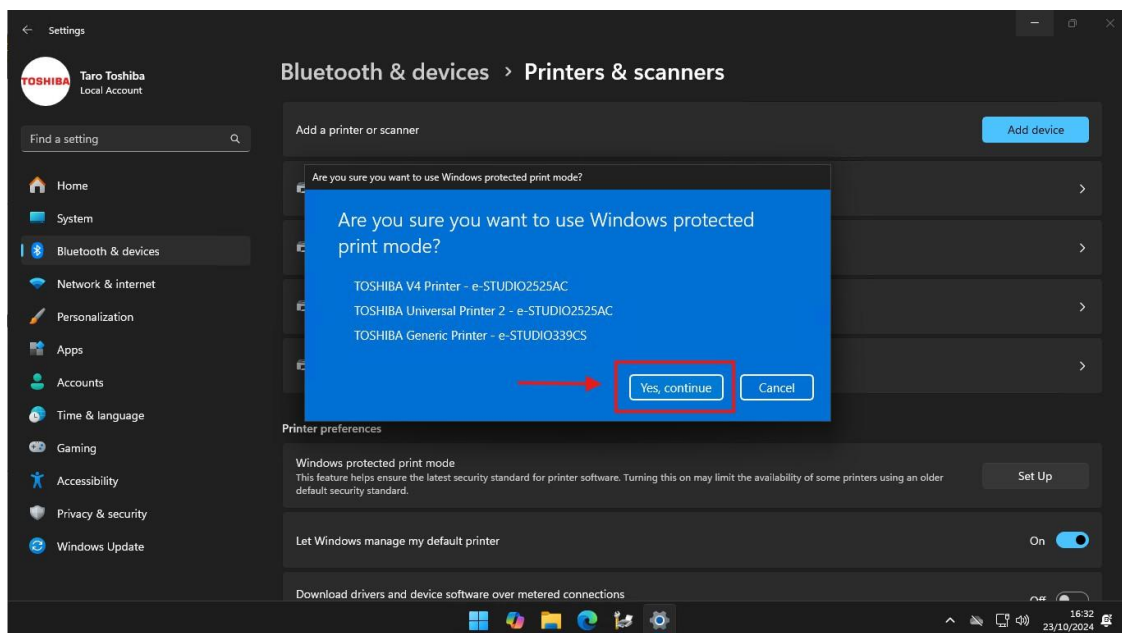
1. In the Settings menu, open “Bluetooth and devices” and then “Printers & Scanners”. In this example there are four printer drivers, Toshiba Universal Printer 2 (PCL), Toshiba Generic Printer Driver, Toshiba V4 Printer Driver and Microsoft’s IPP Class Driver.
2. Click the [Set Up] button next to “Windows protected print mode.”



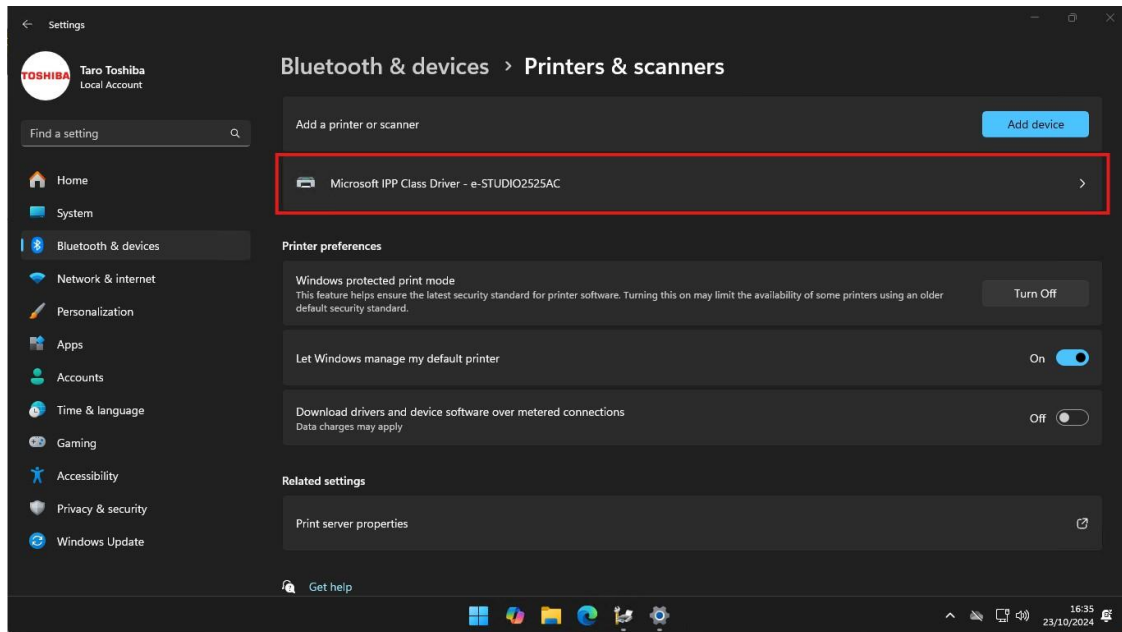
3. When the pop-up message appears, click [Yes, continue].



4. Click [Yes, continue] again on the pop-up message.



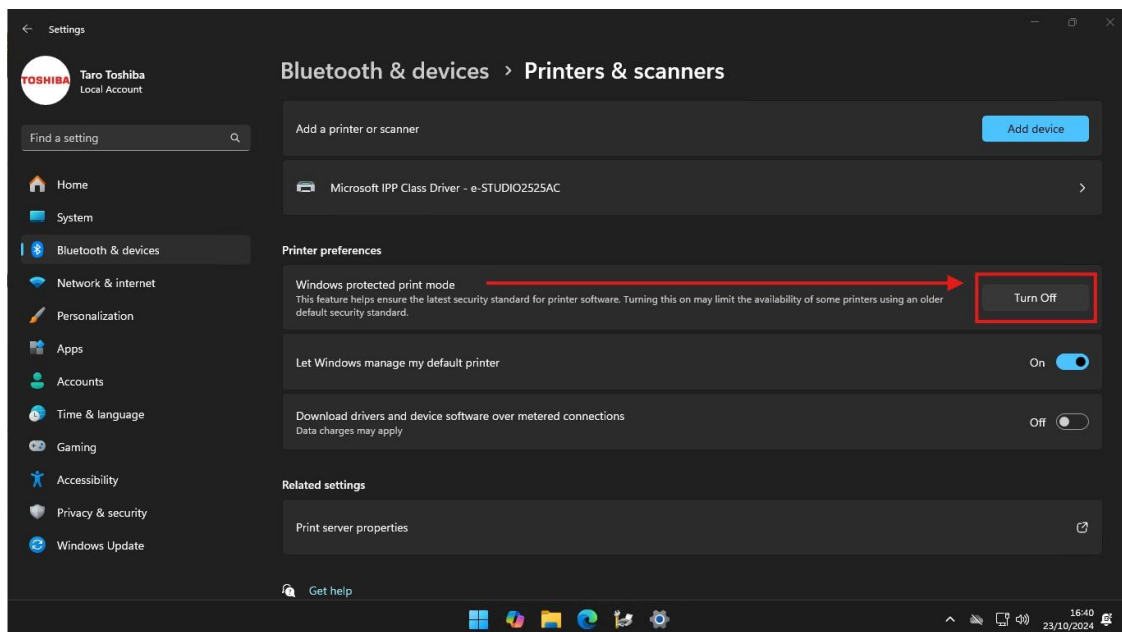
5. Windows protected print mode is now activated and the previously installed printer drivers, except for Microsoft's IPP Class Driver, are deleted.



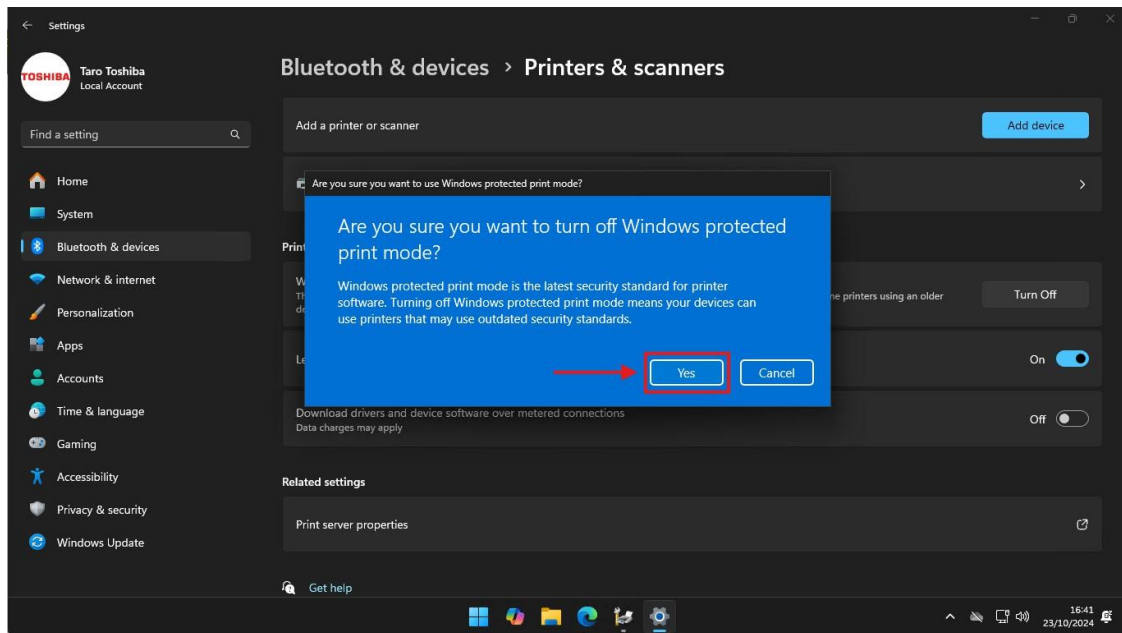
Deactivation: Windows Protected Print Mode

Please disable Windows protected print mode when using Toshiba drivers. To use the deleted printer, you will need to reinstall and configure the printer driver again after turning off this feature.

1. In Settings, open [Bluetooth and devices], and then [Printers & Scanners].
2. Click the [Turn Off] button, next to “Windows protected print mode”.



3. When the pop-up message appears, click [Yes].



4. Windows protected print mode is now disabled. To use the deleted printers, you will need to reinstall and configure the printer driver again after disabling this feature.

Notes:

- Windows protected print mode can be enabled as a group policy. You will not be able to disable it without contacting the administrator.
- Scanners must also be Mopria certified separately to be installed on a PC in Windows protected print mode. Not all Mopria certified printers have Mopria certified scanners.